

# Full-Service Supply Chain Management

## **Our goal: Give you a full-service supply chain management experience.**

UTS is focused on you. We strive to give a full-service supply chain management experience. It is our purpose and the foundation for a long-term partnership that delivers real value. Here are some of the ways we serve you during the shipment cycle:

### **BEFORE Shipping**

Custom invoice template

Hard-rank carriers or rank them dynamically based on your cost and service priorities

Manage your non-program carriers using our online supply chain platform

Ensure enforcement of your customers' delivery requirements

Online Address Book with your customers' shipping contact info

Online Product Database with freight descriptions for everything you ship

Transportation risk management that verifies the carrier's operating authority, safety rating, and insurance coverage

\$1 million in additional liability insurance coverage

\$100,000 surety bond

### **DURING Shipping**

Fast and accurate shipment entry

We notify you during entry if we see an opportunity to negotiate a volume rate for a standard LTL

Predictive analytics show you how reliably each carrier performs on your shipping lane

Online tools give coworkers supply chain visibility and control

Give customers visibility of your deliveries with notification tools

Active tracing finds transit issues sooner and notifies you about all service failures, not just the ones carriers self-report

Monitor all of your supply chain activity in one place

Options for guaranteed delivery and additional insurance coverage

House all shipping documentation in one location

### **AFTER Shipping**

Code freight charges

Consolidate freight charges onto one weekly invoice

Find and correct overcharges including invalid accessorials

Notification whenever a carrier adjusts your freight charges

Adjudication of carrier disputes

Management of freight claims

House all supply chain activity data in one location

Customized reports

Opportunity Analysis Report

Schedule automatic delivery of shipment activity reports

We meet with you to review our performance and discuss new opportunities

# How UTS Delivers Real Value

## **We Help You Manage Costs**

- You see the LTL marketplace (rates, service levels, and more).
- Carrier rankings reflect your priorities regarding rates and service performance.
- Automated procurement for truckload and expedite shipments.
- Proactive notification when a mode change offers a lower rate.
- Audit services find and fix carrier overcharges, including invalid accessorials.
- Consultation on eliminating avoidable charges such as Weight & Inspect fees.
- Inbound shipment management including follow-up with noncompliant suppliers.
- Strategic opportunities such as consolidation, milk runs, and carrier utilization.

## **We Help You Manage Risks**

- Carriers must carry comprehensive insurance coverage.
- Carriers must have a valid DOT operating authority and safety rating.
- See carrier liability coverage limits.
- Options to add insurance coverage.
- Active shipment management uncovers transit issues sooner than passive approaches.
- Maintain a high level of performance during order spikes and seasonal fluctuations.

## **We Give You More Visibility & Control**

- Plan, see, and measure your transportation activity on myUTS.
- The Current Shipments screen lists all shipments in transit with details one click away.
- Manage non-program carriers using the same platform as your program activity.
- Empower coworkers by sharing supply chain data anywhere it is helpful.
- Shipping documentation is readily available and securely stored on myUTS.
- Strategic savings opportunities through system integration.
- Supply chain performance reviews with opportunities for improvement.
- Logistics analysis and supply chain engineering services.

## **We Help You Delight Customers**

- See a “real world” calculation of each LTL carrier’s service performance.
- Guaranteed delivery services are available when needed.
- Send shipment status updates to your customers.
- Ensure fulfillment of any customer’s special delivery requirements.